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CHAIRPERSON REPORT



Aodan Bourke, Board Chairperson

After an extremely difficult year due to the Covid pandemic I would like to first and foremost say thank you to all Frontline staff and supporters for managing through this exceptionally trying time. It is a credit to everyone that the organisation has been able to stay open and continue providing services to its clients and the general community. 2020 was all about staying safe and Frontline pitched in by offering a food parcels service for the most vulnerable in the local community during the first lockdown. Due to restrictions certain services had to be altered for the safety of the clients but overall Frontline managed to remain engaged with service users during an incredibly difficult time for everyone across Inchicore, Bluebell and Kilmainham.

This year is the final year of the Frontline 3-year strategic plan and I am glad to say that the key objectives of this plan have been met even with the disruption caused by the pandemic. The organisation continues to deliver best practice with robust governance and quality and safety policies. In addition, Frontline has continued to develop its service level offering for its adult service users and its Childcare Project. The objective to open a social enterprise to help people recovering from addiction to re-enter the workforce was also reached with Frontline Bikes commencing to trade on the October bank holiday. Through the support of the Community Services Programme, The Dormant Account Funds, Inner City Enterprise and DCC LEO Office, BAHM Children's Hospital, the shop at 147 Emmet Road Inchicore was fully fitted out and opened with a staff compliment of 3 full time employees and a constant supply of donated bikes for recycling. Trading has been extremely promising since opening, even during lockdown, and the strategy is to increase the staff by 100% over the coming year.

Finally, on behalf of the Board, I would like to extend our thanks to the management, staff team and the CEO Stuart without whom none of this is possible. I would like to thank those who support Frontline in particular our funders and donors. Members of the Board of Frontline contribute their time and expertise on a voluntary basis, and I thank each one for their guidance to me and their strong commitment to achieving Frontline's objectives.

CHIEF EXECUTIVES **REPORT**

Stuart Fraser, Project Director

Who would have predicted as we began 2020 what was about to unfold . We entered the new year with a sense of optimism after we finished 2019 with a full refurb of the building , giving clients a more pleasant and up to date building and staff better working environment. After we listened to the announcement regarding COVID 19 from the Taoiseach we knew this was going to be a difficult year.

Who would have predicted as we began 2020 what was about to unfold. We entered the new year with a sense of optimism after we finished 2019 with a full refurb of the building, giving clients a more pleasant and up to date building and staff better working environment. After we listened to the announcement regarding COVID 19 from the Taoiseach we knew this was going to be a difficult year.

I would like to thank David Morrissey (St Patricks Football Club) for putting the seeds of this idea together with me and the use of the stadium. Una Lowry (CEO South Inner City Partnership) and Aoife Hannan (Manager of Kilmainham and Inchicore Network and Board Member) for their support and efforts in assisting to make the foodbank a success.



With COVID present throughout the year we endured stop starts in trying to get a return to full services, however this never happened due to the 2nd and 3rd wave of the pandemic. Childcare tried to stay open but had to close as the case numbers increased but we managed to entertain greatly with online supports. Our addiction services also struggled to get fully open and reverted to telephone support and providing the lifeline for clients. There is no doubt that the pandemic has affected the flow of clients and how we work and it will take time to rebuild services and service provision as the vaccination programme suppresses the virus.

However another great achievement for the organisation was the successful opening of our fledgling Social Enterprise Frontline Bikes. We know from our experience of working with our client groups that gaining work after treatment can be challenging due to criminal records, gaps in CV etc, so we decided to offer practical skills based work experience by opening a small business and employing ex-service users who had successfully completed treatment. We decided to open Frontline Bikes an upcycling bike and repair retail unit , fixing and selling upcycled bicycles. We were able to employ two ex-service users , gave them accredited training in bicycle repair and maintenance and we opened in late October , just as Level 5 Lockdown was announced...

CHIEF EXECUTIVES **REPORT (cont.d)**

However with a fantastic RTE 6 News report by Conor Hunt – thank you Conor, we got off to a great start. The donations and well wishes from all over the country were truly humbling as the great Irish Public rallied to the cause with their kindness and support.

We also were very honoured to present Frontline Bikes at the Department of Justice new Social Enterprise Strategy "Working to Change" launched by Minister Helen McEntee. A massive thanks to Siobhan Cafferty (Social Enterprise Manager for Probation Service) for the invitation and her enduring support for the project and also for her passion and creativity in the Social.

Enterprise space and making it happen. The bike shop after 6 months of trading is in good shape as we look to scale the operation. I would especially like to thank the staff for their hard work and incredible bravery in working through the 3rd and most worrying wave in the winter months, truly inspiring. So thank you to our Frontline Bikes Manager Daire O'Flaherty and our two Full time Mechanics Gerard Mc Brierty and James Bassett real hero's.

It's been an incredibly difficult year for the organisation but one where we still managed to develop and bring new services on line which a I am incredibly proud of. However this wouldn't have been possible without having a fantastic staff team who kept services going if somewhat restricted. This also wouldn't have been possible without the support of our Funders HSE, DOJ, POBAL CSP, DCYA, TUSLA, Oblate Fathers and Sisters of Mercy – thank you for your ongoing support.

And finally also massive thank you to my Board Chair Aodan Burke who has done an amazing amount of work behind the scenes in assisting to get the organisation in firm Governance footing and also has supported me every step of the way in developing the new business. He has also helped me put together an extremely talented Board of Directors and one I am very excited to be working with. The Board work extremely hard in the back ground as we look towards developing the organisation further so thank you to Colum Ward. Aoife Hannan, Michelle Licairddi, Leo Phillomen and Mary Jane Halpin and special thanks to outgoing board Louis McDermott for his dedicated support and also Lauren Norton. We hope everyone has stayed safe during this troubling year and look forward to reengaging with you all .

Stuart

Ni neart go cur le cheile

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In 2020 we helped 283 people make positive changes in their lives



ABOUT US

Our Vision

Our Vision is to help people reach their full potential.

Our Mission Statement

Our Mission is to provide effective, evidence based services that have impact by not only improving the health of the individual, but has a lasting positive impact on the wellbeing of their families, friends and the communities in which they live.

Our Values

Frontline is a value driven organisation. We are committed to change, quality, honesty, innovation and integrity. These strong values are at the heart of all we do, because we believe in people's capacity to change. People who use our services are not just people with problems, they are partners, fathers, mothers, sisters, grandmothers, children, brothers, friends, work colleagues and carers.

Our Target Group

- Those who struggle with a wide variety of substance misuse issues
 Parents coping with substance misuse and their children
 Family members
 - 4 Inter agency / Community work.

Our Strategic Goals

| 1 | To provide a safe environment where people affected by substance misuse can explore in a non-judgmental way the issues that are impacting on their lives. |
|---|--|
| 2 | To promote opportunities for individuals to move out of the cycle of addiction. |
| 3 | To develop opportunities for children and young people to reach their full potential. |
| 4 | To identify gaps in service provision and initiate local and national responses. |
| 5 | To promote a better understanding of how the substance misuse problem impacts locally and increase the community awareness of drug and alcohol issues. |
| 6 | To develop the structures, roles and responsibilities in accordance with the strategic plan. |

OUR TEAM





Chief Executive Officer

Stuart Fraser

Addiction Team

Greg Christodoulu - Operations Manager

Tom Long - Senior Addiction Practitioner

Alison McNulty - Addiction Practitioner

Martina Curtis - Progression & Aftercare / Addiction Practitioner

Michelle Moran - Addiction Practitioner

Leticia Ortega - Addiction Practitioner (Bluebell)

Paul Cunningham - Community Prison Links / Addiction Practitioner (Bluebell)

Sabrina O'Neill - Addiction Practitioner

Childcare Team

| Orlagh McDonald - Childcare Manager |
|-------------------------------------|
| Rachel Wasser - Childcare Worker |
| Nicole Harding- Childcare Worker |
| Nicola Curran - Childcare Worker |

Administration & Household Team

| Eleanor Burke - Finance and Administration (part-time) | 1 |
|---|---|
| Jenny Banks - Project Innovation Officer | |

(part-time)



Sessional Staff

Mick Murran - Counselling

Andrew O'Shaughnessy - Counselling

Community Employment

Kevin Forde- Quinlivan (C.E.)

Luke Harding - Addiction (C.E.)

CEO & BOARD MEMBERS





Stuart Fraser has been at the helm of Frontline since 2016; taking the organisation from strength to strength in that time. Prior to his work with Frontline, Stuart garnered over 25 years' experience working in healthcare and specifically drug treatment services, initially as a nurse and subsequently in various management positions. Stuart's experience spans the NHS, and various social enterprises, development associations and initiatives in Scotland, England and Ireland. Stuart has strong strategic leadership credentials, having held the position of Chairman of the Board for the Irish Social Enterprise Network for 6 years, and Chairman of the Board for Community Response for 6 years, where he led two successful strategic plans that repositioned the organisation.



Aodan Bourke

Aodan Bourke is Chairman of Frontline's Board.

Aodan brings to the board over 20 years' experience in business, finance and accounting from his work with large development and construction companies throughout the world to his setting up and managing of the property services business, Regency Group. While working with Multiplex in the UK, Australia and the Middle East Aodan managed all aspects of the group's financial, tax, legal and structural aspects of developments as well as being a key player in the Initial Public Offering of the group in 2003. In more recent times he has worked with various developers and banks to assist with the workout of property since the property market collapse in Ireland. Aodan's background is chartered accountancy, training with KPMG, qualifying in 1998.



Michelle Licardi

Frontline's Board benefit from Michelle Licardi's extensive experience working with and developing social enterprises on behalf of Dublin South City Partnership. In her current role as the Partnership's Enterprise and social enterprise Officer, Michelle identifies and nurtures potential social enterprise ideas through business planning, and operational and strategic management support. Michelle, who began her career as a Marketing professional in the private sector, sits on the Board of several non-profits, and tutors students in DCU on Entrepreneurship and Emerging Technologies. Michelle has a detailed understanding of Dublin's social enterprise ecosystem and has an extensive network within it.

Mary-Jane Halpin Director

Frontline's Board benefit from the invaluable HR expertise of Mary-Jane Halpin. Mary-Jane is also the Director of Human Resources and Business Change at Cornmarket Group Financial Services Ltd, one of Ireland's largest insurance brokers serving the financial needs of Public Sector employees. Prior to joining Cornmarket, Mary-Jane was HR manager at Matheson for five and a half years.





Leo Philomin Director

Leo Philomin is a priest appointed as the Moderator of the Pastoral Area of Inchicore-Bluebell, working as part of a team of Oblate priests and associates in the areas of St Michael's, Mary Immaculate and Bluebell Parishes. Prior to arriving in Inchicore, Leo worked in Darndale Belcamp parish for nine years and was a board Director on The Dales Centre (the Darndale Belcamp Drug and Alcohol Awareness Project). Leo was born in Sri Lanka, grew up in London and worked in Edinburgh, London and Birmingham prior to being stationed in Dublin

CEO & BOARD MEMBERS (cont.d)



Colum Ward

Colum Ward brings to the Board his experience and expertise as a Chartered Accountant of 14 years PQE with C-Suite and Board level experience. Colum has over 18 years' experience in Financial Services, 13 of which were in the insurance industry, with leadership expertise in operations, business restructuring, regulatory reporting, compliance, tax, and financial analysis. Colum is an approved person from a Central Bank of Ireland perspective, currently approved PCF 11 Head of Finance and PCF 43 Head of Claims. Column has lead diversity and inclusion programmes within his workplaces, including the delivery of initiatives on mental health, LGBT issues and cultural identity.



Aoife Hannan Director

Aoife Hannan brings to the board her knowledge of local government and developed her role as Programme Manager at Kilmainham Inchicore Network Forum (a Dublin City Council Initiative) and Director at Inchicore Regeneration Consultative Forum.

Aoife has a keen interest in community development and regeneration, holding a research, business and crafts background. In her role as Programme Manager of the Kilmainham Inchicore Network, she acts as a liaison between the local community and Dublin City Council and facilitates local people, local businesses and community groups in engaging in the development and enhancement of the economic, social, cultural, and environmental aspects of Inchicore and Kilmainham

Frontline Make Change CLG (Frontline) is constituted as a company limited by guarantee without a share capital. Its purpose, objectives and how it conducts its business are set out in its Memorandum and Articles of Association which establishes the objects and powers of the company. The Company is registered with the Charities Regulator and has charitable tax status with the Revenue Commissioners CHY 15068.

Frontline's Board members, management and staff are focused on delivering quality outcomes. Our vision is that everyone should have the opportunity to overcome addiction and live a fulfilled and productive life – in practical terms this means being with family, friends and positive relationships, in housing, with a job or in education or training. This is where our services are targeted.

Structure, governance and management

Frontline is committed to maintaining high standards of corporate governance and stewardship and has taken action to ensure that the organisation is fully compliant with the principles outlined in the requirements of The Governance Code for the Community, Voluntary and Charitable Sector, and the Charities Governance Code issued by the Charities Regulator.

We comply with the Statement of Recommended Practice for Accounting & Reporting by Charities (SORP) alongside the Governance Code and Fundraising Principles and the General Data Protection Regulations. Members of the Board of Directors, all of whom are non-executive, are drawn from diverse backgrounds and bring a broad range of experience and skills to the Board's deliberations. A review of the organisation's compliance with the principles of each Code is conducted annually. Frontline recognises that active compliance is an ongoing and continuous task where, as an organisation, we seek to achieve constant standards of excellence.

Board standing committees

The board is assisted in its work, ensuring good governance and quality service delivery is maintained, through sub committees and working groups. Board sub-committees comprise of Board Directors and external co-optee's for expertise, where required.

Governance

In 2020, the following Board Standing subcommittees met quarterly:

Quality & Safety Committee

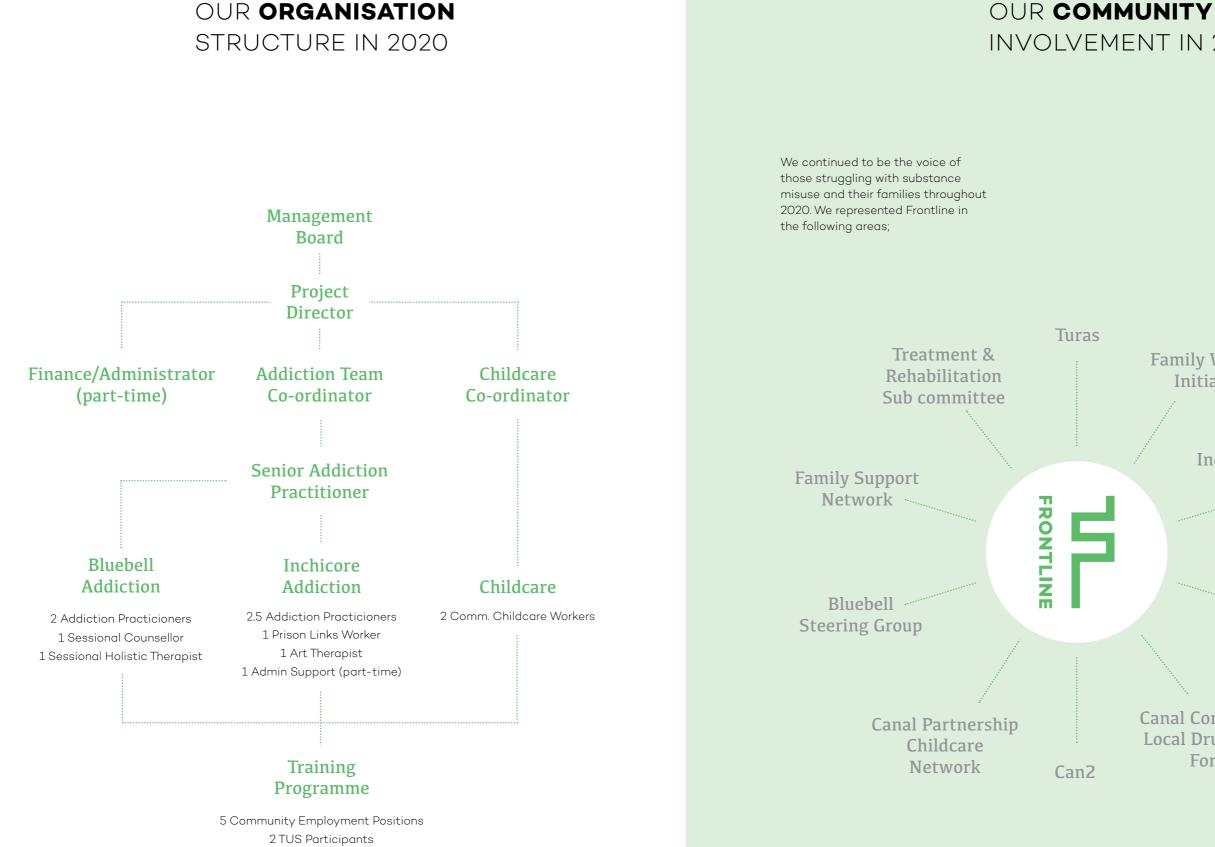
Mary Jane Halpin (Chair), Aoife Hannan, Alison McNulty and Jenny Banks.

Finance Committee

Colum Ward (Chair), Stuart Fraser and Eleanor Burke.

Social Enterprise Committee

Stuart Fraser (Chair), Aodan Burke, Michelle Liccardi and Daire O'Flaherty.



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INVOLVEMENT IN 2020

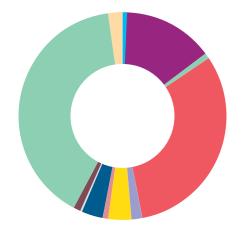
Family Welfare Initiative

> Inchicore Regeneration Consultative Forum

> > Londubh

Canal Community Local Drugs Task Force

OUR **SERVICES** DELIVERED IN 2020

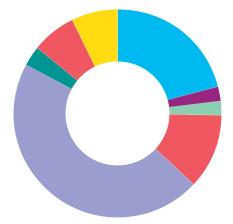


Main Areas of Focus for 2020

| | 1% | 43 | Accommodation |
|---|-----|-------|------------------------------|
| | 14% | 1,196 | Alcohol |
| | 1% | 68 | Child Protection |
| | 32% | 2,629 | Drugs |
| | 2% | 136 | Education & Training |
| | 0% | 6 | Employment |
| • | 4% | 297 | Family & Relationships |
| | 1% | 58 | Gambling |
| | 4% | 293 | General Health |
| | 0% | 14 | Income & Financial Situation |
| | 1% | 89 | Justice & Legal Issues |
| | 40% | 3,332 | Mental Health / Wellbeing |
| | 2% | 183 | Social Supports |

Interventions with Clients in 2020

| | 20% | 1,788 | Brief Intervention |
|---|-----|-------|-------------------------|
| ٠ | 2% | 201 | Counselling |
| | 2% | 180 | Drop In |
| | 11% | 988 | Key-working |
| | 44% | 3,929 | Phone Call |
| | 2% | 266 | Professional Phone Call |
| | 6% | 578 | Outreach |
| • | 13% | 1078 | Other |
| | | | |



Mental Health and Wellbeing was the main area of focus for our service during Covid 19 as service users struggled with isolation and change.



ADDICTION SERVICE REPORT

Inchicore Community Food Bank

The community of Inchicore came together during 2020 to provide food assistance to those who were struggling during the early stages of the pandemic. A joint initiative with St. Patrick's Athletic FC, Kilmainham Inchicore Network and the South City Partnership we delivered food parcels weekly.

This project came about as a multi-organisational response to Covid-19 designed to support those in our community deemed most vulnerable by the drastic changes to everyday life that occurred with the advent of Covid-19 in Ireland.

The identified groups were as follows:

Individuals required to cocoon or self-isolate due to Covid-19

Economically vulnerable households due to Covid-19

Service users of Frontline Make Change

The food bank will continued until the week ending July 19th. While a short-term measure, this programme assisted the social capital of the area and contributed greatly to community cohesion. It also helped essential services identify hidden populations who had previously not linked in with local services.

There was a huge response from the community with lots of donations both financially and of food. Many volunteers worked tirelessly to deliver the food parcels. In total 1,200 food parcels were delivered during this time.

Prison Links

2020 has proven itself to be the most challenging year to date for community prison links workers, with lockdown preventing community prison links workers face to face access to clients.. This became a huge challenge as one to one client contact is vital for measuring progress, care planning, relationship building, and ensuring the smoothest reintegration into the community at the end of a prison sentence. A working group was set up where all the CPL workers met weekly via zoom to brainstom ideas and possible solutions. A positive outcome came in the form of secure video link calls which allowed access to clients once again.. Unfortunately, not all prisons have the infrastructure to facilitate video link and the issue of one-to-one face contact with clients remains an ongoing challenge.

The community prison links worker continues to support clients and families post release and where appropriate referrals are made to other community services. Most of the client keyworking and care planning sessions for 2020 have been done via tele communication.

Relationships within the Irish Prison Service internal management system remain strong and healthy, professional networking is ongoing and expanding throughout the probation services and will continue to grow, these relationships are vital to ensure the best interests of the client are at the core of the work carried out by the CPL.



Aftercare Programme

The Aftercare Programme caters for clients who are in sober recovery from their addiction. They have either moved from the Progression Programme or have been referred in to Kavanagh House from other services specifically for this programme.

Within the programme, clients avail of one-toone key working sessions, they can also avail of counselling and alternative therapies, and referrals to other relevant services. Furthermore, there is an Aftercare Support Group running every Thursday all year round. Every second week, the group is peer led with an open format and facilitated by a group member further fostering empowerment and a sense of belonging. It allows participants to explore their self-care, life challenges that might have arisen throughout the week and possible healthy coping strategies. The core values of the group are to be a safe and non-judgemental space for participants to support one another around their recovery.

The programme itself is an essential part of the service and the organisation altogether as it adds yet another step in the continuum of care. It provides support to clients who are moving from a life of addiction and recovery into a life, where recovery is merely a part of one's everyday goings. Return to education, to paid employment or work schemes, but also restoration of relationships with close ones, are some of the many challenges that arise, that our clients successfully manage also thanks to support from this programme.

Client Christmas Dinners

Our normal Christmas Dinner for clients could not take place in 2020 due to Covid restrictions. However, a festive take away Christmas Dinner was prepared for 30 clients.

This complimented the Santa visit to the Childrens Project.

Take Out

During the pandemic in 2020 we began to provide take away hot meals to clients. This was hugely popular and gave us an opportunity to have a brief face to face intervention with clients and their children when they called to the door. A lot of our families struggled during this time in close quarters during lockdown with very little outside contact. The trip to collect their dinner might be there only other social interaction that day.

Walk and Talk

Later in 2020 we introduced the walk and talk initiative. Addiction Practitioners could meet clients in an outdoor setting and have a one to one session with them as walked. This has been so beneficial to clients and staff as an additional intervention to phone support. Clients feeling isolated and vulnerable have an opportunity to see their keyworker face to face and have a meaningful session.

Counselling

During 2020 our counselling service continued to provide a safe and confidential space for individual service users and families to examine painful, confusing and uncomfortable issues emanating from addictions, traumas, bereavement, depression, anxiety, phobias, suicide ideation and self-harm. Counselling assists service users in recognising any life stage developmental psychological issues such as sexual/physical/racial abuse, eating disorders and educational deficits that may debilitate their ability to reach their full potential.

The service continued during 2020 to support service users over the phone. In these challenging times our counsellors helped service users to bring about effective ways to enhance their lives and create pathways to facilitate positive change for themselves, their families and the community.

Drop In

Our drop in service for our clients. takes place daily from 2.00 - 4.30pm and operates from a harm minimisation ethos. Clients are offered a hot meal and cup of tea.

We offer workshops and information sessions for clients. Some of the areas covered include Self Esteem, Keeping Safe, Support Systems in the Community and the our popular Mindfulness sessions with the clients.

Wednesday Drop-In consists of a structured group for an hour covering various relevant topics such as Life Skills and Harm Reduction topics.

Clients can have tea / coffee, a hot meal and a chance to socialise in a non-judgemental environment. The Drop-In is often the first port of call for new clients. Through this space they often engage further through key working and one to one sessions.



Clients are welcome to avail of Auricular Acupuncture which is offered by trained staff. This has been proven to be very beneficial for relieving stress, detoxification from substances and reducing cravings.

Drop In was provided until mid-March in 2020 and due to Covid restrictions ceased during Level 4 & 5 resterictions. During Level 3 it was re-introduced for clients on an individual basis for a hot meal and tea or for two people from the same household.



While we could not gather in 2020 the tree was lit and adorned with stars as a sign of unity and hope.

Christmas Tree of Memories, Hopes and Wishes

Our much loved annual event could not take place in 2020 due to restrictions. However, a tree was erected in the grounds of St. Michaels Church and many people in the local community took part in making stars to remember loved ones.

In conjunction with the Family Resource Centre, Outreach Centre, KRIB, CORE Youth Service and Dublin City Council. A service was put together and made available to everyone on YouTube. It took place in St. Michaels Church with singing and a reflection read by Michelle Moran

In the church there was singing, Michelle Moran from Frontline read a reflection and Paidrigin Clancy the Pastoral Worker in St. Michaels also read a blessing.

Frontline Connections Programme

Frontline Connections is a Psycho-educational 16-week Stabilisation programme which runs three mornings and two afternoons per week.

This programme is for individuals over 18 who are in recovery from substance misuse or who are motivated to change their substance use. They may wish to explore further eduction; training; employment or treatment. The therapeutic approach is through a Group Work Process and the use of evidence-based approaches such as Cognitive Behavioural Therapy; Motivational Interviewing and One to One Psycho-educational Support.

The programme focuses on four key areas of development, each key area is provided in a fourweek block. The four key areas are Stabilisation, Health – Personal & Mental, Personal Development and Progression & Choices.

In 2020 due to Covid 19 restrictions we were unable to run the full Frontline Connections Programme. We ran a pre-entry preparation programme for clients and we are hopeful that they will be ready to take up their place in the course when regulations allow.

Family Support Group

Frontline's Family Support Group (FSG) is made up of individuals who have a common concern or issue re another's substance use and behaviour, the group process is a supportive process and is peer led. The group discuss their experiences and together provide support to each other. The core components of group work include Learning, both Personal and Shared; Resource Gathering / Pooling; Decision Making; Planning; Sharing Ideas; Brainstorming; Conflict Resolution and Support.

The Frontline Family Support group has a range of participants including adult family members; spouses; partners; parents; grandparents; children (Over 18); siblings and concerned individuals. Common presenting issues for family support group members include mental; emotional; physical; financial; spiritual impacts and consequence of another's negative behaviour linked to substance use.

This family "System" influences all members of the family, it is a system of Interdependent / interrelated parts. So, from the Frontline Family Support Group, further Interventions are offered and taken up by family members through a supportive process incorporating group and individual work to explore and develop mechanisms/skills to be more effective in responding to family substance use issues. The supports to group members including one to one key-work; counselling and holistic therapy.



Our Family Support Commemoration Ceremony which took place remotely this year.

The Frontline Family Support Group provide a welcoming informative and stimulating safe environment that provides a non-threatening atmosphere, the group is inclusive for all participants and non-judgment, the process has its roots in the humanistic person-centred approach.

Frontline Family Support Group values and practice maintain Confidentiality; Honesty; Best Practice; Dignity; Respect; Safety; Nonjudgemental and Inclusion. The group meet one evening per week in Kavanagh House Inchicore.

The Family Support Group could not meet during the Covid 19 pandemic in 2020 however staff provided phone support regularly to participants as they struggled through this stressful time. Each of child has a care plan tailored to their individual needs



CHILDCARE SERVICE REPORT

care for our children and this includes highly trained, informed childcare educators. Our training during the pandemic included;

- Wellness Training
- HACCP Training
- Equality and Diversity
- Trauma Informed Care

Morning and Afternoon Groups

Our morning and afternoon childcare groups had a strange year to say the least! Although the two groups were kept quite busy, it was a new type of busy. In response to the COVID-19 pandemic the childcare groups unfortunately had to close form March until September. During this break our childcare team were kept busy providing activity packs, arts and crafts supplies as well as phone support to our parents and children. The Children's Project reopened in September 2020 and the children were so happy to be back. Although the project included some changes we adapted and were creative with our provision.





Keeping Contact in Covid!

The childcare team launched their very own Facebook and Instagram pages in response to the pandemic. These pages were designed to provide virtual support for parents and children while our doors were closed. The childcare team used these pages as a platform to share resources that would interest the children and to keep them engaged. The resources included story time readings, baking videos, art activities, advice for parents, educational slides, guizzes and much more!

Intergenerational Project

The Intergenerational Project continued throughout January and February of 2020 but unfortunately had to be put on hold due to the pandemic. The children and the "nannys and grandads" (as the children call them) were still able to keep somewhat in touch during this difficult time. The older generation were never far from our minds and we were never far from theirs. We received a lovely Halloween gift of chocolate, art supplies and playdough in November from our friends in Hollybrook Lodge.!

We continued to be dedicated to keeping up to date with training and spent time attending courses and continuing our professional development during 2020. We believe in the importance of quality

- Covid Compliance
- Inclusion for Children with Additional Needs
- Barnardos Learning Environments for the Early Years



Zoom Homework Clubs and Fun Activities!



New Garden and Outdoor Space

This year the garden and outdoor space in the Children's Project received a makeover! We got artificial grass, an awning and a very handy space heater! This allowed us to play and learn outdoors in a safer, suitable environment even during Winter! The new garden was also the perfect setting for Santa's grotto at Christmas, with inflatable decorations and even fake snow! We were so fortunate to be able to provide a Santa experience for our children and families, especially with the difficult year that was had. The true magic of Christmas was definitely felt by all.



Art During Lockdown

We encouraged the children to engage with the service and provided art packs which could be collected from the front door. This enabled us to have a quick word and check in with the families and see how they were doing during this difficult time.

Child Protection

In the Childrens Project we work with lots of agencies to provide a wrap around service for the child. We work closely with Social Services, school teachers, TUSLA and local youth services to help the children to reach their full potential. Covid 19 presented a lot of challenges to families who live with addiction. We looked to ensure that the children and their parents has access to all the supports that we could give them.



FRONTLINE **BIKES** REPORT

Social Enterprise

Frontline Bikes is a social enterprise based in Inchicore which sells top quality, second hand, upcycled bicycles to members of the public. In addition, it provides bicycle maintenance and repair services.

Frontline Bikes employs people who might struggle to find mainstream employment, this includes employing people with convictions and addiction issues. 75% of Frontline Bikes staff will be from that cohort and we offer a caring supported environment for people to gain confidence and flourish.

We also encourage the customer from the community to support this initiative just like they might do with "Fair Trade ". Frontline Bikes puts out the message that when buying from or using Frontline Bikes for repairs they will be investing into people and a green initiative -'Do Good Buy Social'!!



Dublin City Council and BAM provided funding for some of the refurbishment of the shop

Employees gain confidence and a work ethic that will allow them to access mainstream employment or maintain employment with our social enterprise.



Frontline Bikes Shop Front which was a receipient of a Shopfront Award from Dublin City Council. Neworld Associates worked pro-bono on the branding and shop design with us.

Since opening our doors in October 2020 we have been overwhelmed with the support of the local community.



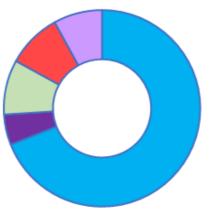
Frontinke Bikes upcycles old bikes that would otherwise end up in landfill

Frontline Bikes opened its doors in October 2020!



FINANCIAL STATEMENTS

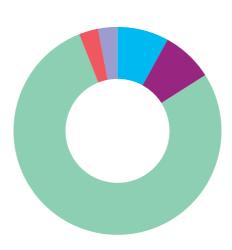
Frontline Make Change Annual Report and Audited Financial Statements for the financial year ended 31 December 2020



69% HSE 5% Probation and welfare grants receivable 9% Office of Minister for Children - Pobal 9% Social Enterprise 8% Donations

Review of Activities, Achievements and Performance

2020 was an unprecedented year with the outbreak of COVID 19 global pandemic. However, at the time of writing there is hope on the way with the role out of the vaccination programme. This had a natural effect on how we delivered services and most had to move online or by telephone. This was not ideal, but we made the best out of a difficult situation and continued to provide a lifeline to clients. Our Childcare services were also stop start in opening and we again had to try and engage virtually during the times the service was closed. We are however very proud of our achievements throughout the year and adapting to the new environment. This included the development and opening of our first Social Enterprise venture of an Upcycling Bike Retail Unit that has provided full time employment for two of our service users in recovery. This has been a successful venture with good trading revenue that will be reinvested into the organisation to further our social mission. It has been an incredibly difficult year and the board would like to express their gratitude to all the staff for keeping services going during such an extreme life event.



Areas of Expenditure %

- 8% Social Enterprise
- 8% Administration & Office Running Costs
- 78% Salaries, wages and related costs
- 3% Building Maintenance and General Expenses
- 3% Depreciation and Amortisation

Income Resources

The company had income resources of €849,008 (2019: €804,753). The operations of the Company were funded primarily by grant income from the Health Services Executive, Probation Services and Office of the Minister for Children under service level agreements. In addition, funding was received as charitable donations to assist with the provision of specific resources to compliment the organisations addiction services offering. During 2020, the organisation also received additional grant aid to fund the establishment of the social enterprise venture. Since opening in November 2020, the social enterprise has also generated income which is helping to support the charity.

Resources Expended

The company incurred expenditure, including depreciation of €854,011 (2019: €783,904). The majority of this expenditure, c. 80%, related to wages and salaries which are agreed with the various funders as per the service level agreements. Similar to income the main increase in expenditure when compared to 2019 related to the set up and operation of the new social enterprise, Frontline Bikes.

Reserves Policy

The Board of Directors have examined Frontline's needs for reserves in light of the main risks to the organisation. It has established a policy that the charity should maintain available restricted cash reserves that would cover 2 months operating costs of around €125k and an unrestricted cash reserve of 25k. At 31 December 2020 these reserves were covered.

INDEPENDENT AUDITOR'S REPORT

to the Members of Frontline Make Change

Report on the audit of the financial statements

Opinion

We have audited the Company financial statements of Frontline Make Change for the financial year ended 31 December 2020 which comprise the Statement of Financial Activities (incorporating an Income and Expenditure Account), the Balance Sheet, the Statement of Cash Flows and the notes to the financial statements, including the summary of significant accounting policies set out in note 2. The financial reporting framework that has been applied in their preparation is Irish law and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the Company as at 31 December 2020 and of its deficit for the financial year then ended;
- have been properly prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", as applied in accordance with the provisions of the Companies Act 2014 and having regard to the Charities SORP; and
- have been properly prepared in accordance with the requirements of the Companies Act 2014.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are described below in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Company in accordance with ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard for Auditors (Ireland) issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Company's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our Auditor's Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2014

In our opinion, based solely on the work undertaken in the course of the audit, we report that:

 the information given in the Directors' Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and

We have obtained all the information and explanations which, to the best of our knowledge and belief, are necessary for the purposes of our audit.

In our opinion the accounting records of the Company were sufficient to permit the financial statements to be readily and properly audited. In our opinion the financial statements are in agreement with the accounting records.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified any material misstatements in the Directors' Annual Report. The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions required by sections 305 to 312 of the Act are not complied with by the Company. We have nothing to report in this regard.

Respective responsibilities

Responsibilities of directors for the financial statements

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements in accordance with the applicable financial reporting framework that give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, if applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Further information regarding the scope of our responsibilities as auditor

As part of an audit in accordance with ISAs (Ireland), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by directors.
- _ Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditor's Report to the related disclosures in the financial statements or, if such disclosures are inadeauate. to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditor's Report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The purpose of our audit work and to whom we owe our responsibilities

Our report is made solely to the Company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume any responsibility to anyone other than the Company and the Company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Peter Cannon for and on behalf of BYRNE O'BYRNE ACCOUNTING & TAX ADVISORS LIMITED

Certified Public Accountants and Statutory Audit Firm

222-224 Harold's Cross Road Dublin 6w

25 June 2021

STATEMENT OF FINANCIAL ACTIVITIES

(Incorporating an Income and Expenditure Account) for the financial year ended 31 December 2020



as at 31 December 2020

| | | Unrestricted Funds | Restricted Funds | Total Unrestricted Funds | | Restricted Funds | Total | |
|---|-------|-----------------------|---------------------|------------------------------------|---------|---------------------|---------|--|
| | | 2020 | 2020 | 2020 | 20190 | 2019 | 2019 | |
| | Notes | € | € | € | € | € | € | |
| Incoming Resources | | | | | | | | |
| Voluntary Income | 3.1 | 69,826 | 2,000 | 71,826 | 73,626 | - | 73,626 | |
| Charitable activities | | | | | | | | |
| Grants from governments and other co-funders | 3.2 | - | 723,422 | 723,422 | - | 709,349 | 709,349 | |
| Activities for generating funds | 3.3 | 53,760 | - | 53,760 | 21,778 | - | 21,778 | |
| Total incoming resources | - | 123,586 | 725,422 | 849,008 | 95,404 | 709,349 | 804,753 | |
| Resources Expended | | | | | | | | |
| Charitable activities | 4.1 | 77,466 | 751,421 | 828,887 | 56,631 | 702,272 | 758,903 | |
| Other expenditure | 4.2 | 25,124 | - | 25,124 | 25,001 | - | 25,001 | |
| Total Resources Expended | | 102,590 | 751,421 | 854,011 | 81,632 | 702,272 | 783,904 | |
| Net incoming/outgoing resources before transfers | | 20,996 | (25,999) | (5,003) | 13,772 | 7,077 | 20,849 | |
| Gross transfers between funds | | - | - | - | - | - | - | |
| Net movement in funds for the financial year | | 20,996 | (25,999) | (5,003) | 13,772 | 7,077 | 20,849 | |
| Reconciliation of funds | | | | | | | | |
| Balances brought forward at 1 January 2020 | | 171,376 | 87,813 | 259,189 | 157,604 | 80,736 | 238,340 | |
| Balances carried forward at 31 December 2020 | | 192,372 | 61,814 | 254,186 | 171,376 | 87,813 | 259,189 | |

The Statement of Financial Activities includes all gains and losses recognised in the financial year. All income and expenditure relate to continuing activities.

Approved by the Board of Directors on 25 June 2021 and signed on its behalf by:

Aodán Bourke Director

Colum Ward Director

| Fixed Assets |
|--|
| Tangible assets |
| Current Assets |
| Stocks |
| Debtors |
| Cash at bank and in hand |
| Creditors: Amounts falling due within one year |
| Net Current (Liabilities)/Assets |
| Total Assets less Current Liabilities |
| Grants receivable |
| Net Assets |
| Funds |
| Restricted trust funds |

Unrestricted designated funds Total funds

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard.

Approved by the Board of Directors on 25 June 2021 and signed on its behalf by:

Aodán Bourke Director

| | 2020 | 2019 |
|-------|-----------|-----------|
| Notes | € | € |
| 7 | 702,805 | 690,100 |
| - | | |
| 8 | 6,063 | - |
| 9 | 4,197 | 3,767 |
| | 196,566 | 196,130 |
| - | 206,826 | 199,897 |
| 10 | (210,602) | (164,187) |
| - | (3,776) | 35,710 |
| - | 699,029 | 725,810 |
| 11 | (444,843) | (466,621) |
| - | 254,186 | 259,189 |
| | | |
| | 61,814 | 87,813 |
| | 192,372 | 171,376 |
| - | 254,186 | 259,189 |
| | | |

Colum Ward Director

STATEMENT OF CASH FLOWS

for the financial year ended 31 December 2020

Frontline Make Change

NOTES TO THE FINANCIAL STATEMENTS

for the financial year ended 31 December 2020

| | | 2020 | 2019 |
|---|-------|----------|----------|
| | Notes | € | € |
| Cash flows from operating activities | | | |
| Net movement in funds | | 702,805 | 20,849 |
| Adjustments for: | | | |
| Depreciation | | 25,124 | 25,001 |
| Amortisation of capital grants received | | (21,778) | (21,778) |
| | _ | (1,657) | 24,072 |
| Movements in working capital: | | | |
| Movement in stocks | | (6,063) | - |
| Movement in debtors | | (430) | (641) |
| Movement in creditors | | 46,415 | (3,386) |
| Cash generated from operations | - | 38,265 | 20,045 |
| Cash flows from investing activities | | | |
| Payments to acquire tangible assets | | (37,829) | (16,778) |
| Net increase in cash and cash equivalents | _ | 436 | 3,267 |
| Cash and cash equivalents at 1 January 2020 | _ | 196,130 | 192,863 |
| Cash and cash equivalents at 31 December 2020 | 16 | 196,566 | 196,130 |

1. General information

Frontline Make Change is a Company limited by guarantee incorporated in the Republic of Ireland. The registered office of the Company is Kavanagh House, 135 Emmet Road, Inchicore, Dublin 8 which is also the principal place of business of the Company. The financial statements have been presented in Euro (€) which is also the functional currency of the Company.

2. Summary of significant accounting policies

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the charity's financial statements.

Basis of preparation

The financial statements have been prepared in accordance with the Statement of Recommended Practice applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) and with generally accepted accounting principles in Ireland and Irish statute comprising the Companies Act 2014. They comply with the financial reporting standards of the Accounting Standards Board, as promulgated by Chartered Accountants Ireland. The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the charitable Company's financial statements.

Statement of compliance

The financial statements of the Company for the year ended 31 December 2019 have been prepared on the going concern basis and in accordance with the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)" and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard.

Incoming Resources

Voluntary income or capital is included in the Statement of Financial Activities when the Company is legally entitled to it, its financial value can be quantified with reasonable certainty and there is reasonable certainty of its ultimate receipt. Entitlement to legacies is considered established when the Company has been notified of a distribution to be made by the executors. Income received in advance of due performance under a contract is accounted for as deferred income until earned. Grants for activities are recognised as income when the related conditions for legal entitlement have been met. All other income is accounted for on an accruals basis.

NOTES TO THE FINANCIAL STATEMENTS (Cont.d)

for the financial year ended 31 December 2020

Frontline Make Change

NOTES TO THE FINANCIAL STATEMENTS (Cont.d)

for the financial year ended 31 December 2020

Resources Expended

All resources expended are accounted for on an accruals basis. Charitable activities include costs of services and grants, support costs and depreciation on related assets. Costs of generating funds similarly include fundraising activities. Non-staff costs not attributed to one category of activity are allocated or apportioned pro-rata to the staffing of the relevant service. Finance, HR, IT and administrative staff costs are directly attributable to individual activities by objective. Governance costs are those associated with constitutional and statutory requirements.

Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost or at valuation, less accumulated depreciation. The charge to depreciation is calculated to write off the original cost or valuation of tangible fixed assets, less their estimated residual value, over their expected useful lives as follows:

Long leasehold property - 50 years

Fixtures, fittings and equipment - 10 years

Computer equipment and software - 5 years

Debtors

Debtors are recognised at the settlement amount due after any discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due. Income recognised by the Company from government agencies and other co-funders, but not yet received at year end, is included in debtors.

Cash at bank and in hand

Cash at bank and in hand comprises cash on deposit at banks requiring less than three months notice of withdrawal.

Taxation

No current or deferred taxation arises as the Company has been granted charitable exemption. Irrecoverable valued added tax is expensed as incurred.

3. INCOME

3.1 VOLUNTATRY INCOME AND CHARTIABLE ACTIVITIES

Donations and sundry income

3.2 GRANT FROM GOVERNMENTS AND OTHER CO FUNDERS

- Grants received HSE
- Probation and welfare grants receivable Office of Minister for Children - Pobal
- Grant for Social Enterprise*
- _

*The Grant for Social Enterprise was received from Pobal to fund the establishment of Frontline Bikes.

3.3 ACTIVITIES FOR GENERATING FUNDS

- Capital grant amortisation Frontline Bike Sales Income Pobal Funding - Frontline Bikes
 - Funding Frontline bikes

Frontline Bikes sales income reflects revenue from sales and servicing of bikes during November and December 2020. The Pobal funding was received to assist with payroll costs in the social enterprise.

| Unrestricted Funds | Restricted Funds | | |
|-----------------------|---------------------|---------|---------|
| 2020 | 2020 | 2020 | 2019 |
| € | € | € | € |
| 69,826 | 2,000 | 71,826 | 73,626 |
| | | | |
| Unrestricted | Restricted | | |
| Funds | Funds | | |
| 2020 | 2020 | 2020 | 2019 |
| € | € | € | € |
| - | 549,024 | 549,024 | 549,024 |
| - | 47,573 | 47,573 | 47,478 |
| - | 80,967 | 80,967 | 112,847 |
| - | 45,858 | 45,858 | - |
| - | 723,422 | 723,422 | 709,349 |
| | | | |

| Unrestricted | Restricted | | |
|--------------|------------|--------|--------|
| Funds | Funds | 2020 | 2019 |
| € | € | € | € |
| 21,778 | - | 21,778 | 21,778 |
| 16,690 | - | 16,690 | - |
| 15,292 | - | 15,292 | - |
| 53,760 | - | 53,760 | 21,778 |

Frontline Make Change

NOTES TO THE FINANCIAL STATEMENTS (Cont.d)

for the financial year ended 31 December 2020

Frontline Make Change

NOTES TO THE FINANCIAL STATEMENTS (Cont.d)

for the financial year ended 31 December 2020

| 4 OTHER EXPENDITURE | Direct Costs € | Other Costs € | Support Cost € | 2020 € | 2019 € |
|-----------------------------------|----------------------|---------------------|----------------------|----------------|--------------|
| 4.1 CHARITABLE ACTIVITIES | | | | | |
| Programme expenses | - | - | 70,323 | 70,323 | 62,337 |
| Salaries, wages and related costs | | | | 608,808 | 616,002 |
| Audit Fees | | | | 3,345 | 3,346 |
| Insurance | | | | 8,530 | 5,559 |
| Consultancy Fees Rent | | 2,7 | 60 | 2,760 5,000 | 250 5,000 |
| Light & heat | | - | 4,362 | 4,362 | 4,472 |
| Printing, postage and stationery | | - | 3,592 | 3,592 | 5,721 |
| Telephone | | - | 7,200 | 7,200 | 6,959 |
| Bank charges | | - | 852 | 852 | 416 |
| General expenses | | - | 2,281 | 2,281 | 5,092 |
| Staff Training | | - | 5,650 | 5,650 | 5,858 |
| Service charges | | - | 4,498 | 4,498 | 1,355 |
| Repair and Maintenance | | - | 19,084 | 19,084 | 24,757 |
| Motor & Travel | | - | 4,458 | 4,458 | 4,223 |
| Computer Bureau Costs | | - | 12,456 | 12,456 | 7,556 |
| Security and Fire Prevention | - | - | 2,512 | 2,512 | _ |
| Storage | - | - | 2,150 | 2,150 | - |
| Social Enterprise Expenditure | - | - | 53,858 | 53,858 | - |
| Advertising | - | - | 180 | 180 | - |
| | 6,988 | - | 821,899 | 828,887 | 758,903 |

Frontline Bike purchase costs relate to purchase of stock for the social enterprise. Social enterprise expenditure relates primarily to initial set up costs for the new enterprise, which were primarily funded from Pobal grants.

| 4.2 | 2 OTHER EXPENDITURE | Direct Costs € | Other Costs € | Support Cost € | 2020 € | 2019 € |
|-----|--|----------------------|---------------------|----------------------|----------------|----------------|
| | Depreciation and amortisation | - | 25,124 | - | 25,124 | 25,001 |
| 5 | NET INCOMING RESOURCES | | | | 2020 € | 2019 € |
| | Net Incoming Resources are stated afte | r charging/(cr | editing): | | | |
| | Depreciation of tangible assets | | | | 25,124 | 25,001 |
| | Amortisation of grants receivable | | | | (21,778) | (21,778) |
| 6 | EMPLOYEES AND REMUNERATION | | | | 2020 Number | 2019 Number |
| | Number of employees | | | | | |
| | The average number of persons employed during the financial year was as follows: | • | executive dire | ectors) | | |
| | Counsellors | | | | 11 | 11 |
| | Administrator | | | | 2 | 2 |
| | Frontline Bike staff (one store manager | and two traine | e mechanics | s) * | 3 | - |
| | Director | | | | 1 | 1 |
| | | | | _ | 17 | 14 |
| | The Frontline Bikes staff commenced er | nployment in (| October 2020 | Э. | | |
| | The staff costs comprise: | | | | 2020 € | 2019 € |
| | Wages and salaries | | | | 552,948 | 556,100 |
| | Social security costs | | | | 55,860 | 59,902 |
| | * | | | | 608,808 | 616,002 |

NOTES TO THE FINANCIAL STATEMENTS (Cont.d)

for the financial year ended 31 December 2020

Frontline Make Change

NOTES TO THE FINANCIAL STATEMENTS (Cont.d)

for the financial year ended 31 December 2020

| 7 | TANGIBLE FIXED ASSETS | Long leasehold property € | Fixtures, fittings and equipment € | Computer equipment and software € | Total € |
|---|-------------------------------|---------------------------------|---|--|------------|
| | Cost | | | | |
| | At 1 January 2020 | 894,628 | 96,817 | 81,902 | 1,073,347 |
| | Additions | - | 37,829 | - | 37,829 |
| | At 31 December 2020 | 894,628 | 134,646 | 81,902 | 1,111,176 |
| | Depreciation | | | | |
| | At 1 January 2020 | 239,570 | 61,775 | 81,902 | 383,247 |
| | Charge for the financial year | 15,155 | 9,969 | - | 25,124 |
| | At 31 December 2020 | 254,725 | 71,744 | 81,902 | 408,371 |
| | Net Book Value | | | | |
| | At 31 December 2020 | 639,903 | 62,902 | - | 702,805 |
| | At 31 December 2019 | 655,058 | 35,042 | _ | 690,100 |

8 STOCKS

Finished goods and goods for resale Stocks relate to Frontline Bike stock at the year end.

9 DEBTORS

Prepayments

10 CREDITORS

Amounts falling due within one year

Grant received in advance – Frontline Bikes Funding received in advance – Frontline Bikes Funding for service provision received in advance Deferred Income

| | 2020 | 2019 |
|----|---------|---------|
| | € | € |
| | 6,063 | - |
| ł. | | |
| | | |
| | 2020 | 2019 |
| | € | € |
| | 4,197 | 3,767 |
| | | |
| | | |
| | 2020 | 2019 |
| | € | € |
| | 26,550 | - |
| | 10,453 | - |
| | 151,821 | 142,409 |
| | 21,778 | 21,778 |
| | 210,602 | 164,187 |
| | | |

NOTES TO THE FINANCIAL STATEMENTS (Cont.d)

for the financial year ended 31 December 2020

Frontline Make Change NOTES TO THE (Cont.d)

for the financial year ended 31 December 2020

| GRANTS RECEIVABLE | 2020 | 2019 |
|---|-----------|----------|
| Capital grants received and receivable | € | € |
| At 1 January 2020 | 553,733 | 553,733 |
| Amortisation | | |
| At 1 January 2020 | (87,112) | (65,334) |
| Amortised in financial year | (21,778) | (21,778) |
| At 1 January 2020 | (108,890) | (87,112) |

Net Book Value

| At 31 December 2020 | 444,843 | 466,621 |
|--|---------|---------|
| At 1 January 2020 | 466,621 | 488,399 |
| The Grant from the HSE for the provision of the leasehold on the | | |

Charity's premises is amortised over 25 years.

| 12 RESERVES | 2020 | 2019 |
|--|---------|---------|
| | € | € |
| At 1 January 2020 | 259,189 | 238,340 |
| (Deficit)/Surplus for the financial year | (5,003) | 20,849 |
| At 31 December 2020 | 254,186 | 259,189 |

| 13 | STATUS |
|----|--|
| | The Company is limited by guarantee not having a sha |
| | The liability of the members is limited. |
| | Every member of the Company undertakes to contribu- its being wound up while they are members, or within o and liabilities of the Company contracted before they and expenses of winding up, and for the adjustment of such amount as may be required, not exceeding €1. |
| 14 | DIRECTORS' REMUNERATION |
| | The Directors did not receive any remuneration during |
| 15 | RELATED PARTY TRANSACTIONS |
| | The Oblate Order provided a donation of €34,702 (201 Louis McDermott, a Board Member, is a member of the |

16 CASH AND CASH EQUIVALENTS

Cash and bank balances

17 POST-BALANCE SHEET EVENTS

At the date of approval of these financial statements, the ongoing coronavirus pandemic (COVID-19) is a risk to which the Company is exposed. The Company is monitoring the situation closely and has made appropriate preparations to ensure that it will continue to operate effectively albeit at a reduced level while ensuring the safety and well-being of our employees and clients.

There have been no other significant events affecting the Charity since the financial year-end.

18 APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved and authorised for issue by the Board of Directors on 25 June 2021.

FINANCIAL STATEMENTS

are capital.

ute to the assets of the Company in the event of one year thereafter, for the payment of the debts ceased to be members, and the costs, charges f the rights of the contributors among themselves,

the year.

19: €23,702) during the year. e Oblate Order. 2020 2019 € € 196,566 196,130

OUR **FUNDERS** IN 2020

Many thanks to the Oblate Community of St. Michael's who continue to facilitate us with the use of the DeMazenod Centre for our group work.

Pro-bono work by a number of organisations greatly appreciated.



An Roinn Dlí agus Cirt agus Comhionannais Department of Justice and Equality









An Ghníomhaireacht um Leanaí agus an Teaghlach Child and Family Agency





government supporting communities

Kavanagh House 135 Emmet Road Inchicore, Dublin 8 **tel** 01 473 6502

Bluebell Youth Centre Bluebell Road Bluebell, Dublin 12 **tel** 01 426 5970

WWW.FRONTLINEMAKECHANGE.COM